

• Contact



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• Skills

MICHAEL EDOU

Currently Student

Curious, dedicated, and experienced computer science major interested in providing technical support, JAVA, Python, coding and troubleshooting assistance to drive customer value by not only providing solution to present issues, but by also helping elaborate plans in a constantly evolving society affected by this current era of the internet of things (IoT). Knowledgeable Web Developer brings superior front- and back-end design to promote organization-specific website presence. Thorough comprehension of complex HTML, CSS, and JavaScript programming languages to generate custom webpage design. Extensive collaboration with Concours Gpat to ascertain company expectations and oversee site creation, from initial planning through rollout and support. Detail-oriented approach to maintaining website responsiveness, effectiveness, and security. I have created 5 websites up to today.

• Work History

2018-11 -
2019-04

Cashier

Bulk Barn

- Courteously greeted customers and efficiently processed transactions within a busy, fast-paced environment.
- Accurately and rigorously maintained all cash handling at registers.
- Assisted customers with decision making on purchases.
- Assisted with store stocking, floor-sets, and opening/closing procedures.
- Deal with more than 200 customers

2018-04 -
2018-07

Account Receivable Advisor

Single Point Yellow Pages

- Posted revenues by verifying and entering transactions form lock box and local deposits.
- Updated receivables by totaling unpaid invoices.
- Resolved valid or authorized deductions by entering entries.

2018-01 -
2018-04

Customer Service

Teleperformance Canada Rogers

- Resolved product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem.
- Opened and maintained customer accounts by recording account information.
- Prepared product or service reports by collecting and analyzing customer information.
- Managed large amounts of incoming calls.

2015-01 -
2017-01

CREO Parametric Designer

Ivy Tech Community College

- Reviewed plans to determine what information must be incorporated into the new plan to tie the information into currently published information.
- Created two and three-dimensional prototypes.
- Reported problems and deficiencies in the design and brief to an appropriate person.
- Ensured that drawings take full regard of all health and safety requirements.
- Performed schematic drawings, shop drawings, wiring diagrams and prototype drawings.

• **Education**

2020-09 -
Current

Advanced Diploma: Computer Engineering Technology – Computer Science.

Algonquin College Anticipated graduation date: 2023

2015-01 -
2017-12

Associate of Science: Computer Science

Ivy Tech Community College

Completed 36 credits toward Associate of Science, Computer Science.

2010-01 -
2013-12

High school Diploma

Option Mathematics, Chemistry and Physics

• **Skills**

Wix (3 years)

WordPress (2 Years)

HTML5 (1 Year)

Adobe xD (1 Year)

Web/ Graphic Designer (3 Years)

Da Vinci Resolve (1 Year)